

# Impact Report 2025



Hampton  
Fund

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## Foreword

For over 200 years Hampton Fund has provided direct support to help those on low income in the communities in and around Hampton to heat their homes. Over time the nature of this support has extended to provide help with other household essentials, but also to offer broader support by funding a range of charity partners within our local community.

In combination, this support forms part of the local resources available to tackle the increasingly concentrated, complex and interconnected needs that local residents face. Challenges relating to health, income, debt and multiple deprivation are evident across the London Borough of Richmond, despite its apparent affluence as an area. These issues are particularly concentrated within specific wards that form our defined area of benefit (Hampton, Hampton Hill, Hampton Wick, Teddington, Twickenham and Whitton). There are clear links between physical health and mental health, poverty, unemployment and loneliness – and across all of this, the role of housing can act as both a help or hindrance to stability and wellbeing. Indeed, it stands out as a driver of other cost-related and wellbeing pressures faced by residents across London, but particularly locally where housing affordability is a critical issue. Nowhere are these challenges more starkly illustrated than in a response to one of the questions from a survey that makes up some of the data in this report, where half of those being supported by Hampton Fund's fuel grants told us that they have faced a choice between heating their homes and eating in the last 6 months.

Within this challenging context, we published a three-year strategy in 2024. Through this, we set ourselves the goal to better understand the impact our funding is making, and use the learning from this process to constantly seek to improve what we do. Because we have limited resources, we are focused on striving for each pound we grant to deliver the maximum positive outcomes. At the same time, we have also committed ourselves to be an organisation that learns and collaborates with the wider social care sector, to ensure that our resources are effective in working in tandem with other support that is available.

This is our first impact report, and an important step on our journey to achieving these goals. It sets out an initial assessment of what the impact of our funding has been, based on data from the last 18 months, and what we are learning from this. The report also details some of the developments we are making to enable us to be able to undertake this type of assessment more effectively in the future.



Richard Barron  
Chief Executive

## 1. About Hampton Fund

Our origins date back to the 1811 Enclosures Act, when land was granted for producing a supply of fuel to the poor of the ancient parish of Hampton. Subsequently, the land was rented out for nurseries, but in 1988 it was sold. The proceeds from this sale form the financial basis for our current work.

Throughout our 200+ year history we have been a steadfast source of support to the local community. Through two world wars and the recent pandemic, we have been a particularly important resource at times of crisis. Our support has always been direct – helping those on low income to heat their homes. However, more recently it has extended to provide help with other household essentials and to offer broader support by funding a range of voluntary sector organisations within our local community.

The purpose of our funding is to relieve the burden of financial, physical and emotional hardship and create opportunities to live well. Between July 2023 and December 2024, we made grants totalling £3.76 million, which were awarded to 2,386 local households and 53 local charities and community groups.

Our focus has always been within the local vicinity. Our area of benefit is the London Borough of Richmond upon Thames, but our priority areas are Hampton, Hampton Hill, Hampton Wick, Teddington, Twickenham and Whitton.

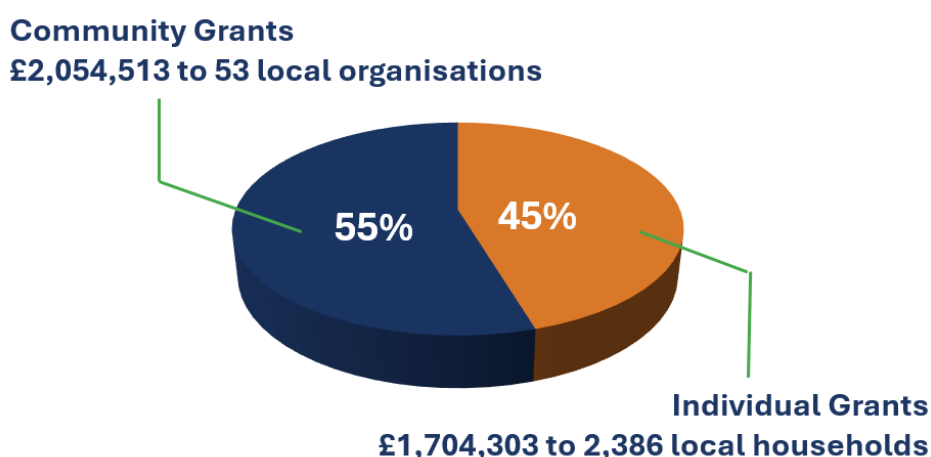




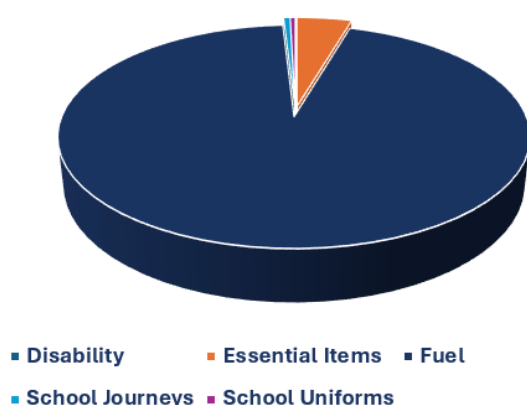
## 2. Grant making in numbers

The data in this report focuses on an 18 month period from July 2023 to December 2024, over which time the total value of our grant making was £3.76m. This period of analysis begins before Hampton Fund approved its current strategy in July 2024, and so this report will act as a benchmark for us to track the effect of changes we make as a result of implementing these goals over the coming years.

The chart below shows how these funds were split between direct support for individuals and families and those targeted through local community organisations.



The direct funding we provide to local households is largely delivered through our 'fuel grants', as the chart below illustrates. Fuel grants support individuals and families with their energy costs by crediting the grant amount awarded to their account with an energy supplier. However, we also provide support with the costs of essential household items, along with the costs of school uniforms and residential trips arranged in schools as part of the transition from primary to secondary education.



### Average grant size

All individual grants	£511
Fuel grants	£538

### Breakdown of Essential Items

Cookers	29%
Beds/mattresses	24%
Washing machines	22%
Fridge/freezer	14%
Other furniture	2%

The purpose of our work is to relieve the burden of financial, physical and emotional hardship and create opportunities to live well. The way in which the funding we provide is categorised against the different areas of hardship we seek to support (through both individual and community grants), is as follows:

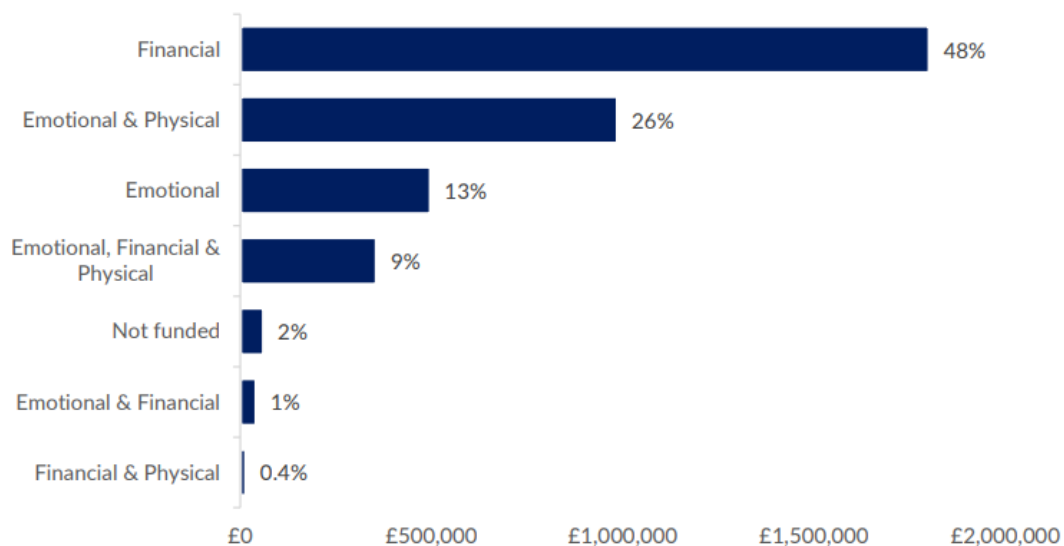
- **Financial:** relates to costs such as energy bills, school expenses, some essential items costs, food costs or improving benefit take-up and financial resilience.
- **Emotional:** relates to mental health, trauma support, social connection, and community building activities.
- **Physical:** relates to physical support for people either living with a long-term health condition or a disability or improving physical wellbeing in general.

The funding to reach individuals and families through local community groups and charities supports a wide range of different organisations, in both size and focus. Below is a list of current funded partners and the areas of hardship they address.

Addressing Emotional Hardship	Addressing Emotional, Financial & Physical Hardship
ADHD Embrace	Age UK Richmond Upon Thames
Brighter Together	Cooking Up
Dose of Nature	Linden Hall Community Centre Ltd
Learn English at Home	Momentum Children's Charity
Mid Mediation and Counselling	Richmond Advice & Information On Disability
Off The Record (Twickenham)	Richmond Furniture Scheme
Ok Music Trust	Shepherd's Star
Purple Elephant Project	SPEAR
Richmond Borough Mind	The Real Junk Food Project
Richmond EAL Friendship Group Centre	Ukrainian Social Club
SEEN	Vineyard Community Centre & Richmond Food Bank
space2grieve	Voices Of Hope
Addressing Emotional & Physical Hardship	Addressing Financial Hardship
Hampton and Hampton Hill Voluntary Care Group	Richmond Citizens Advice Bureau Service
Home-Start Richmond, Kingston and Hounslow	TW Money Advice Service (TWMAS)
Integrated Neurological Services	
LVA Trust	Addressing Emotional & Financial Hardship
Middlesex Association for the Blind	Churches Together in Teddington
Multicultural Richmond	Room For Work
MTV Youth	
Park Lane Stables RDA	Addressing Financial & Physical Hardship
Richmond Carers Centre	RAKAT Ltd
Richmond Upon Thames Crossroads Care	
Riverbank Trust	
RUILS Independent Living	
Skylarks	
St Augustine's Community Care Trust (Homelink)	
Tag Youth Club for Disabled Young People	
The Mulberry Centre	
Visually Impaired Society of Richmond	
Whitton Network	

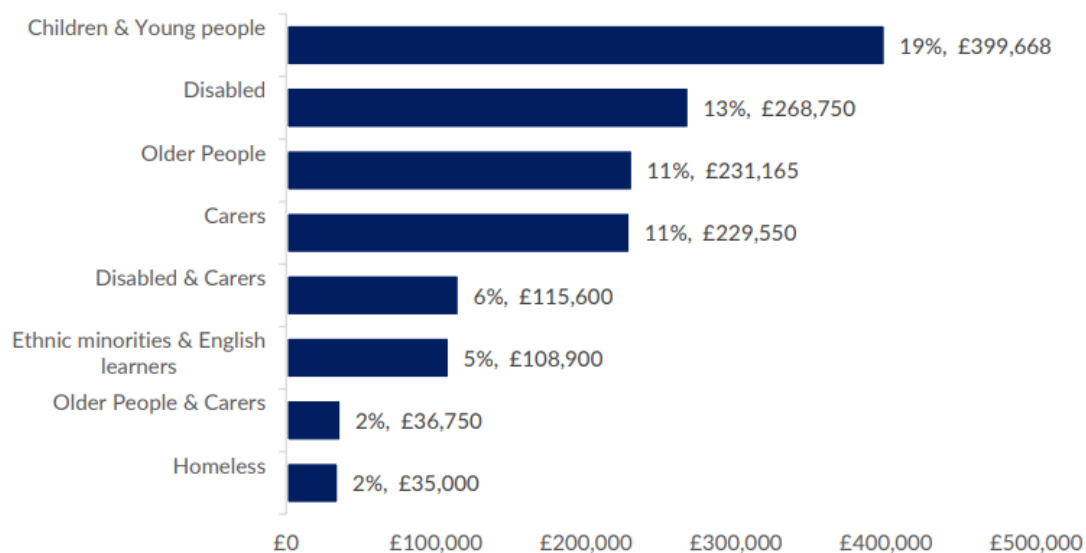
The chart below shows the proportion of all of our funding by needs supported. The vast majority (58.4%) of grants intended to address financial need in some capacity, followed by emotional need (49%), and physical need (35.4%) with many grants targeting multiple areas of hardship.

### All grants by type of hardship supported



(Note: 'Not Funded' relates to grants that no longer fit with our focus on hardship, and trustees therefore agreed to no longer fund in 2024)

### Grants by demographic targeted

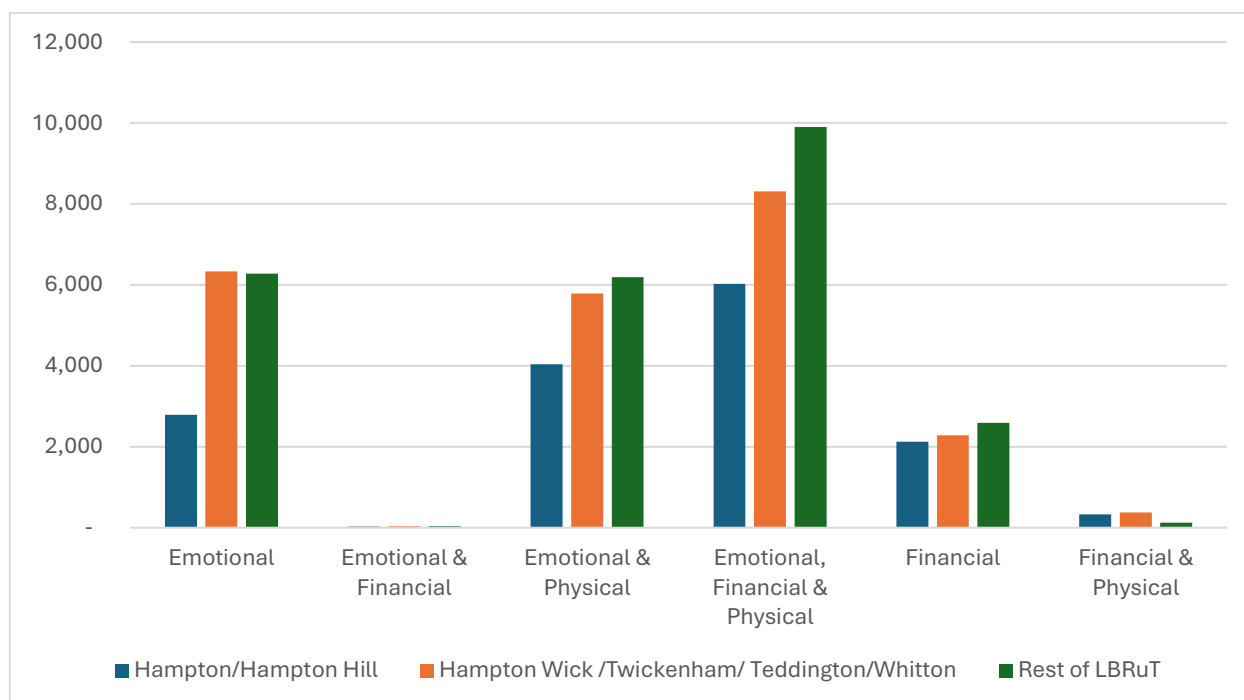


We ask all our funded partners to report where in the borough those they are supporting reside. This allows us to ensure we are meeting our requirement to provide funding in our defined beneficiary areas, but it also helps us to understand the spread and targeting of support. The figures below include both our funding directly to individuals and where an individual has access to services through community organisations that we fund. There will be some individuals that are receiving support from multiple sources, so these

figures do not represent unique individuals, rather they represent the total number of separate 'interventions of support' funded.

### Interventions of support by geographical area and type of hardship addressed

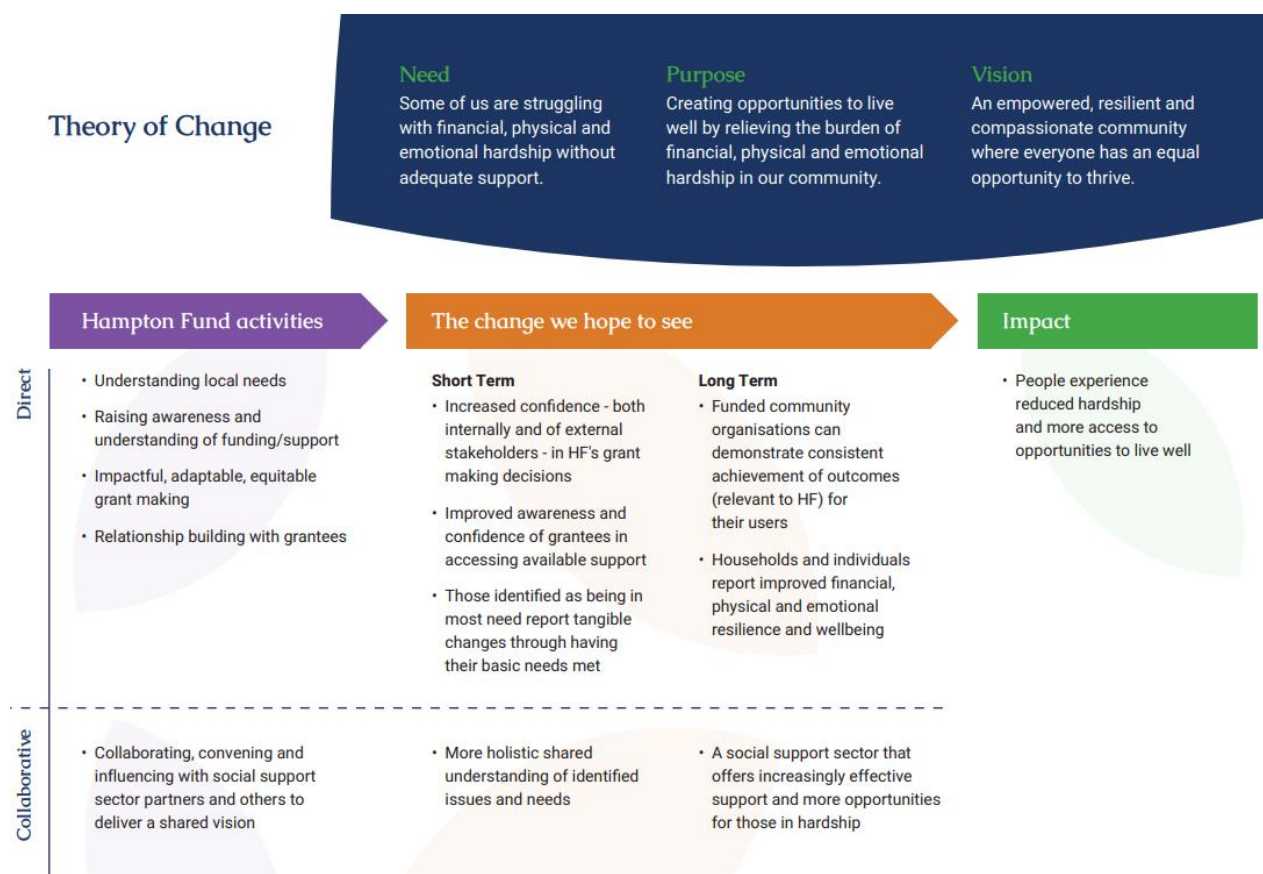
Hampton/Hampton Hill	Hampton Wick /Twickenham/ Teddington/Whitton	Rest of LBRuT	Total
15,325	23,135	25,119	63,579





### 3. The outcomes of our funding

In 2024 we agreed a 'theory of change'. This is the tool that describes the relationship between the need we are trying to address, the changes we want to make and what we plan to do to achieve this. It aims to align all this as simply as possible to create a shared understanding internally and externally. This helps us to be clear and focused around our purpose and the impact we are seeking to make, but also that our partners and stakeholders are clear on this too. In addition, it helps us test the logic of our thinking and uncover any assumptions, so that we can make sure that they are either holding true or, if not, that we dismiss them and shift our thinking.



Set out in the rest of this section is our first assessment of the direct impact of our funding against each of these outcomes.

The theory of change also includes the outcomes of our collaborative work. Over the last year, this has involved the development of key relationships, consultation with stakeholders and the commissioning and sharing of research. It is, however, too soon to be able to quantify the impact of this work, so we will aim to record this in subsequent reports.

#### Outcome 1: Increased confidence in Hampton Fund's grant making decisions

Research we commissioned from the company Rocket Science involved asking funded partners, other local funders, Richmond Council and local Council for Voluntary Service (CVS) their views on Hampton Fund. Rocket Science report that from this feedback: "Hampton Fund were recognised as playing an important role in the support of the community and stakeholders were positive about the level of contact

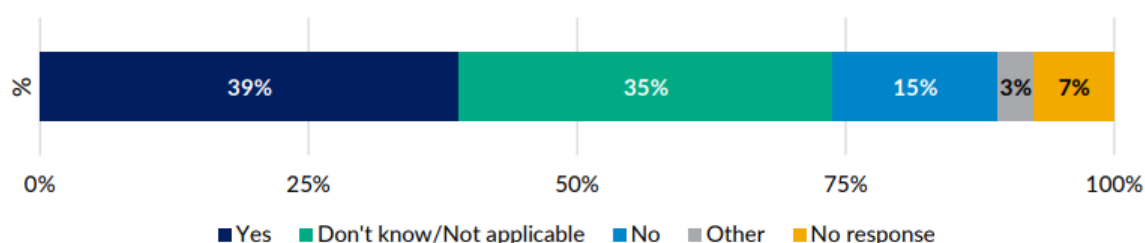
between Hampton Fund and funded partners...beyond engagement with funded projects, Hampton Fund were seen to be responsive to emerging opportunities and challenges within the borough.” We held an event in March that created another opportunity for local partners to consider areas where we can develop. The key themes for us to consider that came out of this consultation were:

- The balance between crisis support vs long term preventative solutions
- How we can empower individuals through funding
- Providing more funding for core organisational costs
- Our role in advocacy and systems change locally
- What we can do to empower the support sector, and foster collaboration

Through a survey of the recipients of individual grants, from which we received over 500 responses, nearly 90% said that they felt the application process was ‘easy’ or ‘very easy’. We also asked them to share any views on what could improve Hampton Fund as a local funder (specifically, “are there any changes Hampton Fund could make to better support you or other members of the community?”) - 63% made statements that indicated that they were either satisfied or very satisfied with the programme as it is<sup>1</sup>. The comments were wide ranging, but we will consider them all carefully and decide whether there are changes to our grants we can make as a result.

## Outcome 2: Improved awareness and confidence in accessing of available support

The Hampton Fund staff team look to direct grantees to other support wherever they can and we provide information that we hope is helpful through email and mailings throughout the year. We therefore asked individual grantees in the survey whether engaging with us helped them to understand what other support is available locally. While the most common response was positive (39% answering ‘yes’), we acknowledge over one third of respondents were unable to give a conclusive answer.



*“The extra money really has helped me a lot, I received correspondence recently from yourselves that alerted me to the Richmond Council help that's offered, so I want to say thank you for that also”.*

This is an area where we also want to assess what work funded partners are delivering is helping residents to understand how to access wider support. There is information on this under Outcome 4.

<sup>1</sup> Thirty five percent of those that answered this question provided some level of feedback

### **Outcome 3: Those identified as being in most need report tangible changes through having their basic needs met**

In order to understand the impact of our individual grants in relation to this outcome, we asked questions in the recent survey about whether the grant had helped improve:

- Keeping your home warm through the coldest months, of which 83% reported that it had helped ‘a little’ or ‘a lot’.
- The ability to manage household budget week to week, of which 65% reported that it had helped ‘a little’ or ‘a lot’.

*“The fuel grant is very, very important to me and I thank you all so very much- I'm not sure how I would manage without it. It enables me to not only keep warm but allows me to budget with the rest of my essentials”*

*“I live on a ground floor and my flat is extremely hard to keep warm during winter months, during which I can only afford to have heating on for 3-3.5 hours per day. Without the fuel grant from Hampton Fund, I would not be able to have my heating on at all”*

*“Helped massively. Feel like I'm about to put the heating on to stay warm whereas without the grant I would sit in the cold because worried about money for food and heating “*

*“When I received the grant I was overjoyed. The impact was very positive on the aspect of not having to prioritise other expenses over heating too much for this winter. It was great! Thank you!”*

All the responses to this question, and the others we asked to understand the impact of our direct funding for individuals and families, are shown at the end of this section. We have also assessed the extent to which funded partners have helped in this area – see Outcome 4.

### **Outcome 4: Funded community partners can demonstrate consistent achievement of outcomes (relevant to Hampton Fund) for their users**

When an organisation applies for funding, we discuss with them a set of outcomes for their work. These are areas that demonstrate a change has taken place as a result of their interventions, and that they can measure. We have tried for the first time to find a way to understand how these outcomes, across all of our funded partners, make an overall impact. The analysis in the chart below shows how collectively our funded partners reported outcomes map against those in our theory of change. It is not surprising to see that those working to support the emotional wellbeing of their service users is almost universal. This is a common feature of most community-based work, irrespective of the issue it seeks to address, or the target group; however, it is encouraging to see a spread across the other outcome areas. We aim to report in future on the extent to which the organisations have shown improvements against these initial results, and whether the percentage splits between the different outcome areas also changes over time.

## Funded partners reporting progress against our theory of change outcomes



### Outcome 5: Households and individuals report improved financial, physical and emotional resilience and wellbeing

The work of funded partners in relation to these outcomes is shown in the chart above, but in order to understand how our individual grants have made a difference to resilience and wellbeing we asked in our recent survey how they have helped improve the following:

- Having enough money to cover all essential items (food, heating, clothing and toiletries), of which 77% said it helped 'a little' or 'a lot'.
- How well the respondent is able to manage a health condition it, of which 42% said it helped 'a little' or 'a lot'.
- Anxiety or worry about the future, of which 55% said it helped 'a little' or 'a lot'
- Personal wellbeing of the respondent or their family, of which 60% said it helped 'a little' or 'a lot'

*“Hampton fund has lifted all the stress I had about affording my fuel expenses for which I am most grateful.”*

*“The fuel grant help me to keep my flat warm. As well help me to reduce worries because I feel safe and comfortable with the support and I have to say thank you.”*

*“Hampton Fund eases financial pressure as energy grant covers half a year of electricity. This is very important as I am studying and student maintenance raised only 2% while all costs raised by 7% - especially rent. So can more often cook in oven and turn heating on more often and do not have to worry to stay without electricity (only when fund runs out as doesn't cover all year).”*

*“Takes the stress out from deciding to put heating on or just wrap up. Don't have to let my child know it's an issue and we can enjoy and relax.”*

*“The fuel grant has been a lifeline for me. The heat eases the pain of my conditions, in the winter I never leave my home.”*

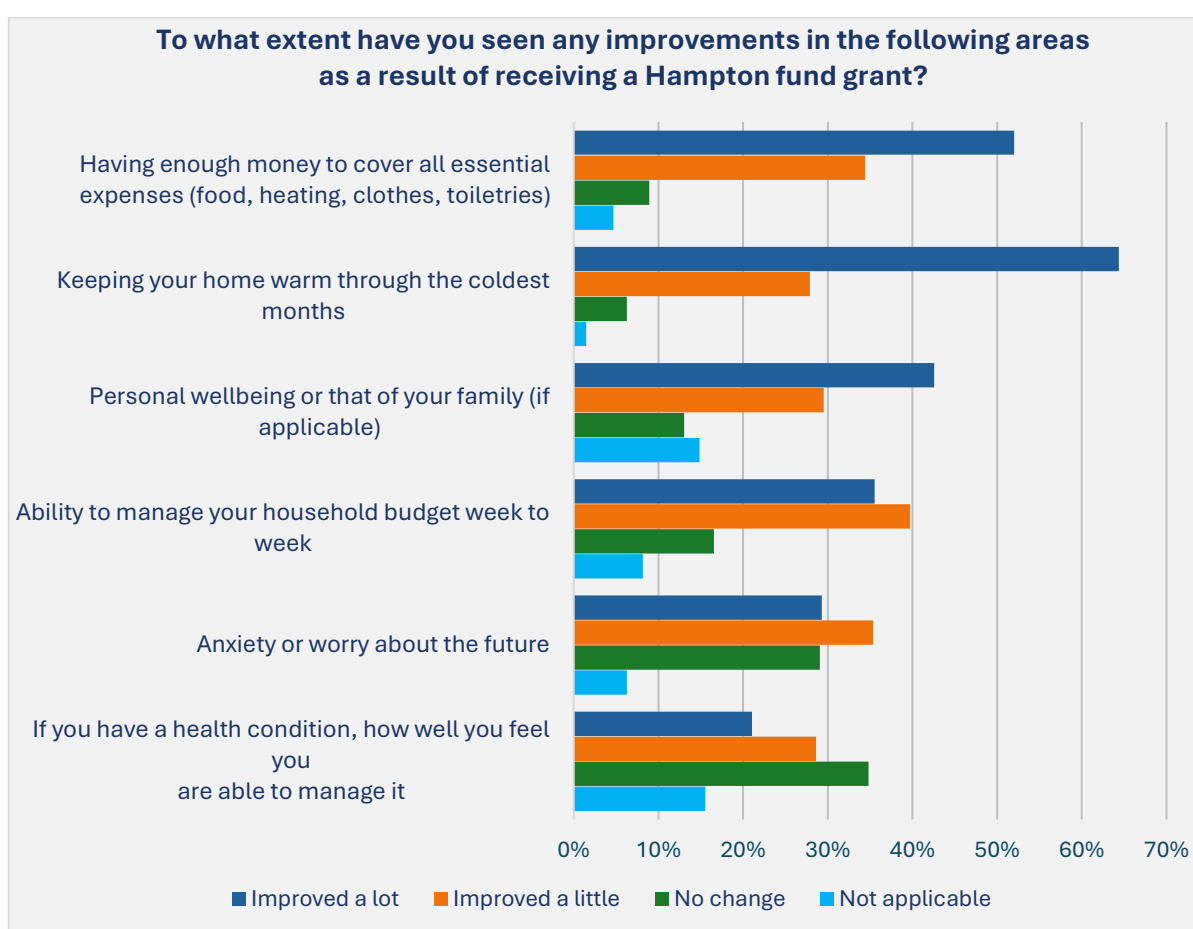
*“If it was not for them helping us in the ways they do we would still be on one meal a day. We would not be able to have are heating on on the coldest days of the year, which in turn would mean our health would suffer.”*

*“It has helped relieve stress of where I am going to find the money for basic necessities and allowed me to also have a life, not just survival.”*

*“It makes all the difference for me being able to afford to pay my winter heating bills. It also means that I don’t become even more ill than I am due to the anxiety of waiting for each winter bill to arrive. Being ill and mostly housebound, I need to keep as warm as I can. The relief of knowing that I have this help, and that I can afford to put my heating on during the winter months is immense.”*

*“As I suffer from anxiety and depression, the grant takes the weight off my mind about my gas and electricity bill. I also have COPD (Chronic Obstructive Pulmonary Disease) so I know that I will be able to keep warm, which helps my condition.”*

## Full survey results



The results outlined in this section are an initial attempt to demonstrate that our funding is having an impact across the areas we identified in our theory of change. However, where it helps us most is to understand those areas where the impact is lowest, so that we can assess whether improvements are possible. For example, as we might expect, our individual grants do support households with the very necessary direct benefit of keeping their heating on during the winter months, as well as helping more generally relieve the financial pressures they are facing. At the same time, it is interesting to see that they are having a benefit to those with health conditions, albeit at a lower level. This is not how the funding is targeted, but we do know that there are many that we support who are older or facing health problems and disabilities. So this is an area for us to try to understand better and consider if grants could provide more benefit in relation to health conditions in the longer term.

We have always asked funded partners to report on their outcomes, but this is the first time we have tried to find a way to understand how together those outcomes make an overall impact. As noted above, it is encouraging to see a spread across the different outcome areas, but this analysis is also allowing us to consider if the work we are funding could be focused more in particular areas, and therefore targeted differently to affect the spread over time.



## 4. Stories

This chapter features stories from both individuals and community organisations that have been funded. For the purpose of telling these stories the names of individual grant recipients have been changed, the changes do not indicate ethnic origins.

All the individuals in this first section received an individual grant from Hampton Fund between June 2023 and December 2024.

### Amina

Amina applied for support to purchase a washing machine and help with fuel costs after fleeing domestic violence and settling into new accommodation. Reflecting on the assistance from Hampton Fund, she says, “the fund helped get me started.” Amina explained how the fuel support made a significant difference: “with the cost of living and being on a low income, the fund really helps. Otherwise, I’d be left deciding whether to turn the heating on or keep it off because energy bills are so high.”

She also noted the broader impact of the cost-of-living crisis: “Many people—families, single individuals—are feeling the strain, which can lead to debt and even depression. For some, it’s harder than for others. There’s support available, but you have to seek it out.” Amina found the grant application process straightforward. She was required to provide bank statements for eligibility, and she appreciated the one-to-one support she received while navigating the application.

Receiving assistance with her fuel costs has had a ripple effect on other areas of Amina's life. Prior, Amina found that competing costs, “leaves you short on other basic necessities, like food”. Taking away the burden of such an impossible choice is invaluable. She describes, “the fuel fund is a lifeline. If you had children, having to choose between heating and food would be a lot of pressure. It would be really depressing.”

### Joseph

Joseph is a disabled individual who has been living in Richmond [borough] for many years, describing the area as, “a great place to live; it’s where I’ve been most supported”. To accommodate his disability, Joseph receives practical help at home. “I get assistance from a person who comes to my house for eight hours a week to clean and take care of things I can’t do myself. It’s funded by the Council, and it’s been invaluable.”

Despite this support, Joseph faces challenges, especially as the cost of living continues to rise. “We’re all disappointed with prices going up. Even with help, it’s still tough,” he says. The main pressures he feels are related to energy bills and food costs. “It mainly affects my gas, electric, and food prices. As I can’t work, I struggle to meet these costs.” He doesn’t foresee an easy way out. “I can’t see things changing,” he reflects. Joseph receives Disability Living Allowance (DLA) to help pay for his care, and while he is eligible for a carer’s allowance, he is unsure how to access it. Additionally, Joseph has received support via Hampton Fund’s support with energy costs: “the fuel fund helps significantly. It cuts what I have to pay in half,” he explains. The grant also provided him with a cooker and a washing machine, making his day-to-day life easier.

Joseph highlights the importance of accessible information for people with disabilities. "Information about what I can claim is hard to find, though there is one organisation in Teddington, RUILS, that helps me with disability care," he shares. Reflecting on the impact of the Hampton Fund grant, Joseph finds, "it just makes life easier. I'm grateful for the support—it's a real help."

### Becca

Becca lives in a part of the borough she feels has excellent transport links, making it convenient for her daily needs. "I like it here; it's quiet but not too far from everything I need," she says. However, Becca faces challenges in her living situation. She lives in shared housing with eight other people, including some who are experiencing substance misuse, which can create difficult dynamics. "There's a lot of tension. If you walk past a door and it smells of drugs, it's not ideal," Becca shares. She describes one incident with a neighbour, which left her feeling uneasy. "It makes me more reserved than usual. It's not a great environment to be in daily."

The ongoing cost-of-living crisis has also put a strain on Becca's finances. "Keeping food on the table is really hard. Without the Hampton Fund, I wouldn't be able to make it," she says, describing the funding as a "valuable gift" that makes a big difference in her life. Becca doesn't see things improving soon. "I don't think it will change for a long time," she adds.

In addition to the Hampton Fund, Becca suggests that support with other bills, like water and phone charges, would be helpful. "Having a phone is very necessary, and water funding could really help," she explains. Becca first learned about Hampton Fund years ago, likely through a friend, a social worker, or the mental health team. She's been receiving support ever since. "The process has always been smooth, and I've been grateful for the help," she notes. She particularly appreciated the work of support staff, who have helped her to organise her grant application: "They were excellent, and the consistency of support was wonderful."

Receiving the Hampton Fund grant has had a profound impact on Becca's life. "It's made a huge difference. My anxiety has gone down, and I can afford to eat and heat my home," she says. For a long time, Becca felt paralysed by these difficult choices, "Now, I don't have to make that decision," she explains.

Below is some feedback from funded partners in the last year, about the difference their grant has made.

*"It has enabled the project to be more sustainable as we've transitioned from being more volunteer-led to ensuring that we have staffed café managers running each session. We need to have staffed café managers because they are responsible for health and safety, safeguarding, food safety, and we needed that reassurance that we were fit for purpose and we could be providing that service 52 weeks of the year."* **Penny Vegting, Director, The Real Junk Food Project**

The Real Junk Food Project tackles food waste and alleviates food poverty by transforming surplus food into healthy, affordable meals for the community. Operating cafés and food hubs across Richmond, they offer a welcoming space where people can connect socially and access nutritious food on a 'pay as you feel' basis.

*"We are a really small organisation, I am the only member of staff. We run a tight ship, our overheads are really low. The problem is when you are that small, you don't have the capacity to do outreach, to go and find where clients are and to go knocking on doors or putting leaflets round or going to other community services to find out if anyone who needs our help. The money that Hampton Fund gives us, allows more time to be able to do that sort of work. So as well as helping more clients, it allows us to find clients where they are at, which is not always easy to do...The bit that people hear about us first is about all the outings we have done, which creates a bit of a mood around the Whitton Network and what it does and encourages people to join. So the Hampton Fund has been essential in us being able to drive the charity forward and open our doors to as many people as possible and not to have to turn people away."* **Ana Cavilla, Co-ordinator, Whitton Network**

Whitton Network offers practical support to elderly, disabled, and isolated individuals in Whitton with everyday tasks, ensuring those who struggle to get out and about receive the help they need. This includes transport to essential appointments, shopping and prescriptions collection. They also run regular social events and offer a befriending service to the housebound.

*"The funding that we've received from Hampton Fund is vital to our overall funding, it's a key part of our funding generally. Specifically, we've used it for our rehabilitation team - that's our multidisciplinary team of therapists and the assistants who provide all of the core services from initial assessment, to providing those one-to-one services; but also those group things, which we couldn't provide those services without. They are the bedrock of what we do and what brings most people to INS's door. Because we have seen such an increase in demand it's been really important to have the funding from Hampton Fund to enable us to expand and do what we're doing now. We've done that by being smarter and being leaner so that we can deliver more with the funding."* **Sarah Vines, CEO, Integrated Neurological Services (INS)**

INS supports adults with neurological conditions, by providing access to expert care, rehabilitation, and peer support. Their holistic approach empowers individuals and carers to manage symptoms, increase independence, and improve quality of life.

## 5. Developing how we learn about our impact

We have set ourselves a series of goals as part of our strategy that place, at their centre, understanding, measuring and learning from the impact our funding is creating. Below is a brief summary of the progress we have made to better assess this impact, but also plans to utilise what we learn from it going forwards.

### **Developing the right systems and measurement tools**

We designed and sent our second annual survey to recipients of our individual grants in February this year. The results from this are set out in Section 3. We aim to send a third survey in Spring 2026, having learned from the first two how to improve the response, but with some consistent questions to allow us to begin to track outcomes over time.

We have spent time talking to each organisation that has applied to us for funding about the outcomes they are measuring; how they are being measured and where they align with our own funding goals. We have collated details of all the outcomes reported to us by funded partners to help us understand the impact they represent in aggregate – this is discussed in Section 3.

However, we do not want our desire to understand our own impact to become a burden on those we fund. This year we have reviewed our grant making policies, and through this we have considered the balance between the amount of information we request and what we really need in order to make an effective assessment, or to understand how the funds we have deployed have been used. We have updated our application and monitoring forms, as well as the accompanying guidance notes to reflect the changes we have made as a result. This is an ongoing process, and we will continue to listen to our funded partners and individual grantees and update our policies and practice by considering their feedback.

We have started to think about other ways that funded partners can express the impact of their work. We made three short films this year about the work of different community partner organisations, and will look to create more of these, as well as sharing more written case studies, in the year to come.

### **Using the insights from learning more about our impact to consistently improve our grant making**

Alongside the surveying work we have done this year, we also commissioned the research company Rocket Science to undertake a local need analysis. This work maps our current grant expenditure against the themes and issues they identified, to help us see where our money could be directed more effectively. However, it was also an opportunity to hear directly from local stakeholders – through interviews and an event we held in March this year. From this we gathered insights about their understanding of local need and Hampton Fund's current and prospective role in addressing this. The Trustees and staff have debated these findings, and in the coming months we will publish a response to the Rocket Science report, setting out how we aim to develop our work as a result.

It is an important aspect of our application process that we speak to each organisation individually before they complete their application. And, as noted above, we have created an anonymised survey for individual grantees. Through these mechanisms, we hope to build trusting relationships that encourage grantees to be as honest as possible about what they really need, and their challenges. This information forms an important part of the information that Trustees use to consider the decisions they are making with regard to awarding funding.

We will continue to look for ways to encourage genuine feedback on how we operate, that we can then use to help us improve what we do. In addition to next year's planned survey of individual grant recipients, we intend to create additional opportunities for anonymous feedback from funded partners.

## **Bringing together our two grant programmes**

In this report we have sought, wherever we can, to provide aggregated data from across our two areas of grant making (individual and community grants). Although they operate very differently, both seek to deliver on our overall purpose, which is to relieve the burden of hardship and create opportunities to live well.

The Rocket Science research has helped us recognise how our in-house administration of individual grants has certain features. We interact directly with the person making the application and this allows us to remain close to frontline realities, adapt quickly, and ensure equity remains a guiding principle. But Rocket Science's work has also raised the questions as to whether we could incorporate some level of follow-up or wraparound support to enhance its effectiveness. This is where we see the potential to strengthen the connections between our individual grants programme and the work of our funded partners. Over the next year we will therefore be considering this area carefully and will put in place developments to our grant making as a result.

## **Sharing information can be the catalyst to creating change**

We believe that the more people that are aware of an issue - and both the successes and challenges in addressing it - the greater the chance of better or alternative solutions. As a staff team we have therefore been engaging in a wide range of local opportunities to share our learning and data over the last year. Alongside various local forums, workshops and networking events, we hosted our own event in March where we shared research data and encouraged feedback and debate with key stakeholders. We have recently published the research work we commissioned from Rocket Science, and we will also make available our response to this. One aspect of this response will be our thoughts on the areas where we see opportunities for greater collaboration and how the information we collect can be used to greater effect.

## 6. Conclusion

This is the first year of working towards a set of strategic goals that are focused on maximising the impact of our funding to support the local community. This report aims to benchmark what we are currently achieving against this goal, allowing us to begin the process of tracking our progress over time. The information we are collecting on impact should helping us to learn and understand how we can target our limited resources more effectively in the future.

We also hope that publishing this information demonstrates our commitment to being accountable, open and transparent about how we are utilising the funds that we manage. These are such a valuable community asset, of which Hampton Fund staff and Trustees are only the custodians. In doing so we aim to build trusting relationships with all those that we work with and support, which we believe will, in turn, play its part in strengthening the local social care infrastructure.

Together we can relieve more hardship and create a greater number of opportunities to live well.







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Hampton Fund is the working name of Hampton Fuel Allotment Charity (Registration number 211756)